

Improvement District No. 1 (aka Alta Acres Water District)

Requesting Service Procedure:

As outlined in the Policy for Installation and Maintenance, the District is responsible for maintaining the water lines and system up to the property line adjacent to the roadway or easement right of way line and meter. From and including the meter and all other lines and fixtures downstream of the meter throughout a property owners' parcel, the maintenance thereof is the responsibility of the property owner. If you are having problems with your water service or see a leak, please determine if the location is on the Districts side of the meter before calling.

For leaks and maintenance on District facilities: Sean Stehelin 561- 3624

For billing questions and issues: Cindy Howell 280-3175

For information on Special repairs and projects: Bob Yahne 561-4223

For assistance with meter problems: Peggy Hunt 561-4648

For other questions or concerns: Paula Bayard 561-4218

Please remember that the above people are volunteers from among the District and are your neighbors. Their response will be as prompt as possible and will depend on availability and the critical nature of the request. Your patience, understanding, and assistance will be appreciated.