

# Improvement District No. 1 (aka Alta Acres Water District)

## Policy Regarding Billing Procedures

Bills for water use are on a bi-monthly basis. The billing periods are December and January, February and March, April and May, June and July, August and September, and October and November. Volunteers read the meters close to last day of the period, prepare the billings, and mail the bills to each user. Payment is due upon receipt. A two (2) percent charge is added to the bill if it is not paid by the first day of the next billing cycle. Please see the section on the Policy Regarding Late Payments for more detail on late and non payment procedures. The water system is managed on a cost of service basis by the Governing Board of the district. They are uncompensated volunteers from among the District.

Water rates are set by the Improvement District Governing Board based upon anticipated costs of operations and maintenance for water pumping, treatment, storage, and delivery up to the individual meters through the distribution system. Current rates for water use per the two month billing cycle are:

Base Rate with an allowance of 20,000 gallons	\$75.00
20,001 to 40,000 gallons	\$1.25 per 1,000 gallons
40,001 to 60,000 gallons	\$3.00 per 1,000 gallons
60,001 to 80,000 gallons	\$10.00 per 1,000 gallons
All usage over 80,001	\$15.00 per 1,000 gallons

In addition to the billings for water use there is an annual water availability fee of \$75.00 to each parcel owner inside the District. These are mailed in June and are subject to the late charge if not paid by the first day of August.

For billing questions and issues please contact Cindy Howell at 559 280-3175